

Local A11 Target Performance

To ensure that services are on track for meeting the 2013 target, Key Performance Measures were set for 2010/11 to ensure access times are continuously improving and services are on the way to meeting their 2013 target.

The Key Performance Measures for 2010/11 are that by December 2010:

- 90% of clients will be offered an assessment date that falls within 4 weeks from the date of referral received, no client will wait longer than 8 weeks.
- 90% of clients will be offered a treatment date that falls within 4 weeks from the date of assessment, no client will wait longer than 8 weeks.

The latest information from the Outer Hebrides is July – September 2010 data. The data shows that:

Drug Treatment Waiting Times

- All of the clients who were offered an assessment date during the period received an assessment date within 4 weeks from the date of referral received. Two clients were still waiting for an assessment at the end of September 2010
- All of the clients who were offered a treatment date during the period received a treatment date within 4 weeks from the date of assessment. One client was still waiting for a treatment at the end of September 2010.

Alcohol Treatment Waiting Times

- All of the clients who were offered an assessment date during the period received an assessment date within 4 weeks from the date of referral received. There were no clients still waiting for an assessment date at the end of September 2010.
- 95% of the clients who were offered a treatment date during the period received a treatment date within 4 weeks from the date of assessment. There were no clients still waiting for a treatment date at the end of September.