

Quality Principles

Government responsibility is devolved to Scotland's 31 Alcohol and Drug Partnerships (ADPs) to commission evidence-based, person-centered and recovery focused treatment services to meet the needs of their resident populations.

Service Providers need to ensure that the services available to service users are of a high quality and will deliver positive outcomes, not just for the person but for their families and wider community. The Scottish Government has developed a quality improvement framework consisting of 8 Quality Principles to ensure this is achievable.

The Quality Principles are that the service user:

1. Should be able to **quickly access** the right drug or alcohol service that keeps them safe and supports them throughout their recovery.
2. Should be offered **high-quality, evidence-informed treatment, care and support interventions** which reduce harm and empowers them in their recovery.
3. Should be supported by workers who have **the right attitudes, values, training and supervision** throughout the recovery journey.
4. **Should be involved** in a full, strength-based assessment that ensure the choice of recovery model and therapy is based on the person's needs and aspirations.
5. Should have a **recovery plan that is person centred and addresses the broader health, care and social needs**, and maintain a focus on the person's safety throughout their recovery journey.
6. Should be **involved in regular reviews** of their recovery plan to ensure it continues to meet their needs and aspirations.
7. Should have the opportunity to be **involved** in an ongoing evaluation of the delivery of services at each stage of their recovery.
8. Services should be **family inclusive** as part of your practice.